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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: TERAURA et al.

Atty. Dkt.: 11-72

Serial No.: 09/987,795

Art Unit: 3653

Filed: November 16, 2001

Examiner: BUTLER, Michael

Title: A METHOD OF CONTROLLING  
PHYSICAL DISTRIBUTION AND A  
PHYSICAL DISTRIBUTION  
CONTROLLING SYSTEM

Commissioner for Patents  
U.S. Patent and Trademark Office  
2011 South Clark Place  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

Date: April 22, 2004

AMENDMENT UNDER 37 CFR 1.111

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Sir:

In response to the office action mailed December 30, 2003, please amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks** begin on page 9 of this paper.

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01 FC:1201 86.00 DP